

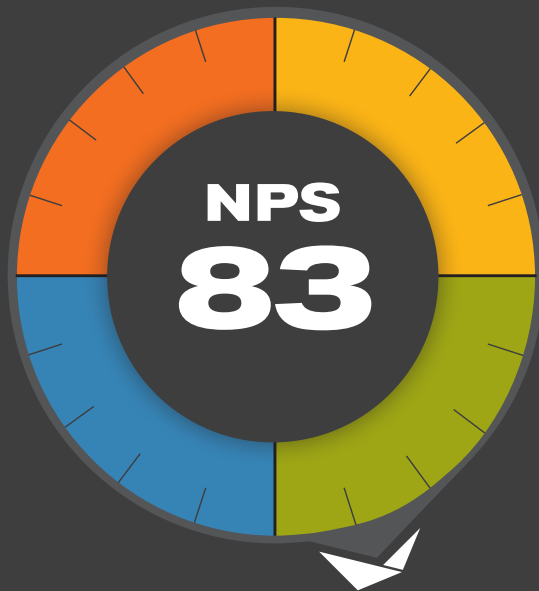
BI WORLDWIDE provides **world-class service** to the **largest companies** **around the globe.**

BIW conducts surveys to measure customer satisfaction.

Our survey includes the NPS® question of whether our customers would recommend us to a friend or colleague.

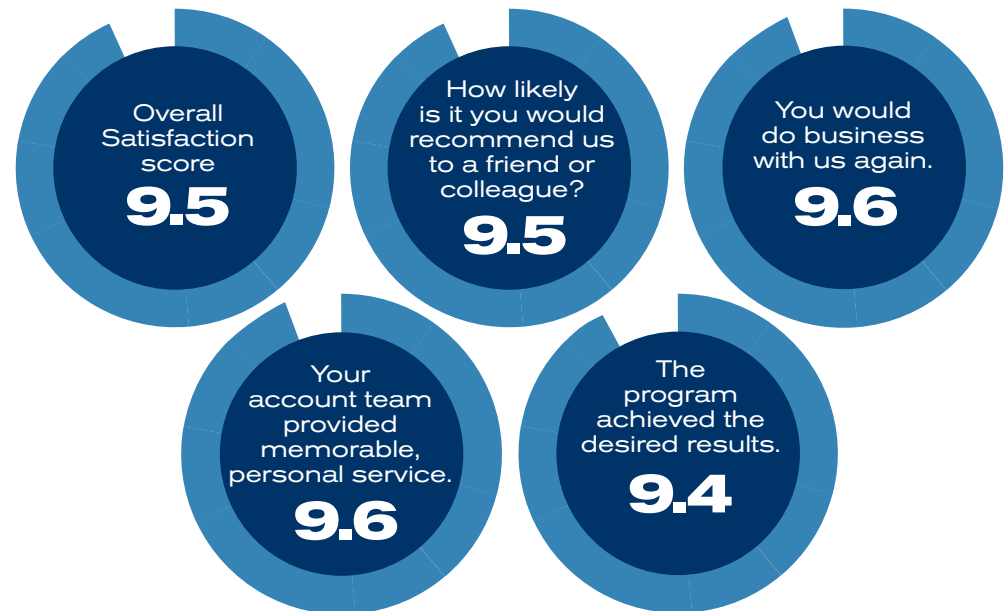
Our NPS is currently at **83**, which is considered world class.* And for more than a decade, our overall satisfaction has consistently been above a **9**.

Providing a great customer experience for our clients has **always** been the hallmark of our business **and continues to be.**



*Bain & Company, a co-creator of NPS, states a score **above 80** is considered **world class.**

Here's how customers rate us.



Our mission is to inspire people and deliver measurable results. We continue to put a strong emphasis on providing exceptional service to our customers, while never losing sight of our purpose.

What they had to say:

“The willingness of the entire BIW team to ensure the campaign was a success can be described in one word **‘PHENOMENAL’**...
The energy alone was fantastic and the collaboration was key.”

“The account team was fantastic! They went above and beyond for us prior and during the meeting. BIW exceeded my expectations. Thank you for the wonderful partnership.”

“I appreciate the level of expertise everyone brings to the table, encouraging new ways of thinking and the overall positive energy and “can-do” attitudes...!”

“Highly recommend BI WORLDWIDE!!
Have had great experiences as a client at **three different companies** in my work history and have always had outstanding teams and results!”